

## Customer Service Report for LSSB

For the period: Sunday, June 01, 2008 12:00:00 AM to Monday, June 30, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
<b>Connectivity</b>											
Connect Direct	1	0	0	0	0	1	0	0	0	0	0
<b>OS/390</b>											
Other	1	0	0	0	0	0	0	0	1	0	3
<b>OS/390 SOFTWARE</b>											
OTHER SOFTWARE	0	0	0	9	0	6	0	0	3	0	0
<b>Grand Total:</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>9</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>

Total Tickets Closed:	4
Total Tickets Assigned/Pending/Checked Out:	7
Total Tickets Created:	11